Yazan AlDaoudi

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Summary

Multi-Cloud and IT Infrastructure Engineer with extensive experience in IT, Cloud, Digital and Broadcast media industry. Skilled and Certified in AWS Solution Architect, Microsoft Solution Architect and Core Infrastructure.

Experience

Cloud and Systems Engineer
Middle East Broadcasting Center

Feb 2018 - Present (2 years 9 months +)

• Design, Deploy and Manage MBC Group IT Infrastructure including Multi-Cloud (AWS and Azure), Identity, Productivity, Mobility, Security, Application, Virtualization, Integrations, Services Fabric, MicroServices and Media stuff

• Modernizing MBC Group Workplace with Endpoint Management services and Enablement of Work from Home .

• Design and Maintain Content Delivery for Broadcast, VOD and distribution.

• Maintain IT and Media DR and Business continuity services.

• Secure, and Manage Social Media access, Integration and Technical Operations

• Adopt SysOps methodologies to maintain the Infrastructure and services availability.

• Design and deploy Applications Infrastructure for Public services (Web and Mobile apps services) and Business Applications.

• Advanced automation and scripting skills to reduce daily operations.

• Experience in Microsoft Azure, AWS, Office365, Windows Server, AWS EC2,AWS S3,AWS RDS, REHL, CentOS, Ubuntu, Hyper-V, Microsoft Threat Protection, Microsoft ATP, O365 ATP, Azure ATP, MCAS, Azure IaaS-PaaS-SaaS, SCCM, SCOM, MEM, Intune, AD, Azure AD, SSO, Azure SQL, MS SQL, PowerBI, Powershell, Aspera, IBM Cloud, Automation, DSC, Media Archive, PaloAlto, Foriweb WAF, Sprinklr, Facebook Business, Social Media APIs, SpectraLogic, and Masstech SGL.

IT Support Engineer
Middle East Broadcasting Center

Aug 2016 - Jan 2018 (1 year 6 months)

• Provide 1st and 2nd Level Support for MBC Group IT, Broadcast and Media Services.

• Manage All Enterprise devices through SCCM and Microsoft EndPoint Manager.

• Content Delivery Support for Media.

• Support MAM services.

• NOC, SOC Operations and SIEM Analysis

• Social Media Technical Support.

Desktop Support Engineer
Ayyam Gallery

May 2013 - Jul 2016 (3 years 3 months)

- Provide 1st and 2nd Level Support for IT related services.
- Managed Cloud and on Prim Storage.

IT Helpdesk Representative
Syriatel Mobile Telecom
Sep 2011 - Aug 2012 (1 year)

Education

The American University in the Emirates (AUE)
Bachelor of Science - BS, information technology
2012 - 2015

Arab International University
Computer Software Engineering
2010 - 2011

Licenses & Certifications

MCSA: Windows Server 2012 - Microsoft

Microsoft Certified: Azure Administrator - Microsoft

MCSE: Core Infrastructure - Microsoft

Social Media Security Professional - CompTIA

Microsoft Certified: Azure Solutions Architect Expert - Microsoft

AWS Certified Solutions Architect - Amazon Web Services (AWS)

Skills

Microsoft Azure • Cloud Solution Architect • IT Infrastructure Management • Research • System Administration • Programming • Troubleshooting • Strategic Planning • Analysis • Business Analysis